

FACT SHEET



GoTab Passes

RFID Payments

GoTab Passes are an RFID solution designed for restaurants, food halls, hotels, resorts, festivals, and entertainment venues. With a simple tap of a card or wristband, guests charge all purchases to one tab, creating a fast, easy, and seamless experience.



FRICTIONLESS ORDERING & PAYMENTS

With GoTab Passes, guests enjoy simple, secure ordering while operators streamline operations. Cards or wristbands link purchases to a single tab, whether at a beer wall, food hall, or resort. Real-time tracking boosts convenience and efficiency.

TRUSTED BY



"With GoTab, my check-in time is now 4x faster which results in my guests having time to have more drinks. This has significantly increased my sales."

—Chris McCarrick, Owner of CraftWorx

KEY FEATURES



Increased Convenience

Guests are issued tabs directly from the POS or handheld device. Operators save time, reduce friction, and simplify workflows, while guests avoid long waits and enjoy a more seamless ordering and checkout process every time.



Simplify Ordering

Multiple passes can be linked to a single tab, so groups order easily without confusion. Guests can receive text alerts for placed or ready orders, streamlining communication and keeping experiences smooth across busy venues.



Improved Guest Experience

Guests take control with self-serve stations, using their RFID passes to order and pay. Operators benefit from faster lines and higher throughput, while guests gain freedom to customize their experiences.



A Digital Journey

GoTab Passes enrich the guest journey with easy ordering and payments, eliminating handoffs or manual processes. Operators see increased transactions and smoother operations across every service touchpoint.



Sync Multiple Guests

Groups and families can link several passes to one credit card. Event operators can preload funds for each pass, replacing paper drink tickets with a flexible, digital solution that makes large events simpler to manage.



Real-Time Visibility

Each scanned pass gives operators insight into active tabs and guest activity. This transparency helps venues monitor spend, support service teams, and deliver a more personalized experience for every guest.



Seamless Closeout

No more lines or lost checks. Tabs automatically close at night ensuring accuracy and smooth exits every time.



OVERALL BENEFITS

GoTab provides operators with resources and best practices that enhance guest-focused ordering, payment, and fulfillment, enabling them to attain, on average:



35-50%
increased check
totals

Personalized Guest-Centric Convenience

Keep the tech in the background so your service stands out. Staff can communicate with the back-of-house from anywhere, so they can do more work with fewer steps.



25%
quicker table
turnovers

Fast Pre-Auths On the Fly

Authorize new tabs directly from the Pocket POS and Phone Only POS to ensure payment is always attached to a tab.



30-50%
improved labor
efficiency

Monitor Sales, Comps and Voids

Access complete sales data instantly, enabling managers to implement required changes proactively. Manage discounts and cancellations directly from the device, eliminating the need to visit a POS terminal.

INDUSTRIES WE SERVE

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Stadiums & Entertainment

Catering & Events

Country Clubs

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