



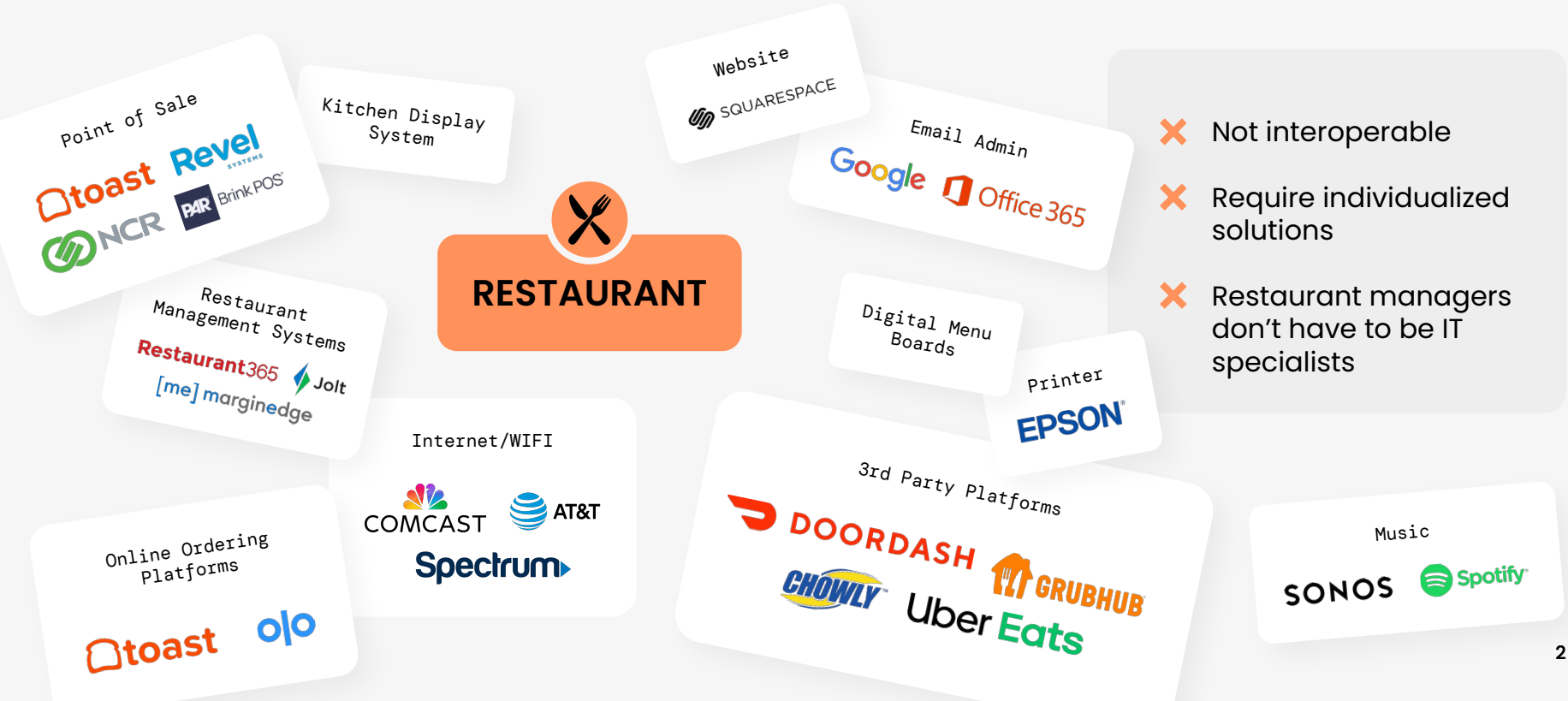
**Resolve.
Repeat.
Automate.**

DEMO DECK



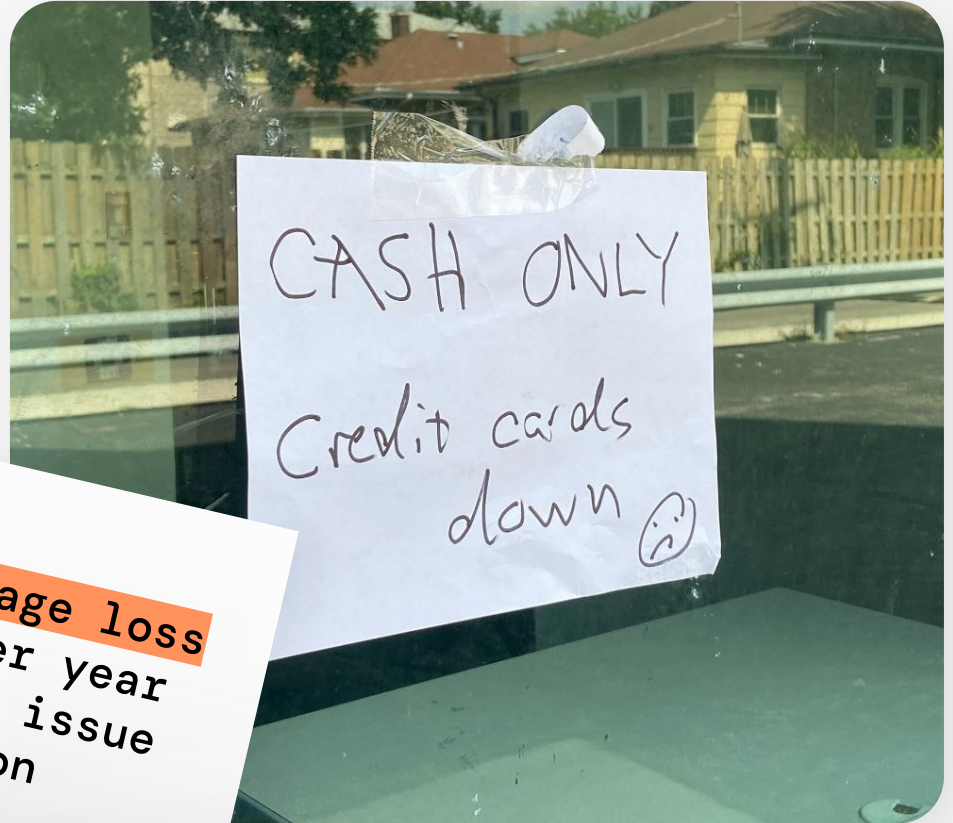


The restaurant tech stack is a nightmare





When technology breaks, revenue stops...



**~\$72K average loss
in sales per year
from just 1 issue
in 1 location**

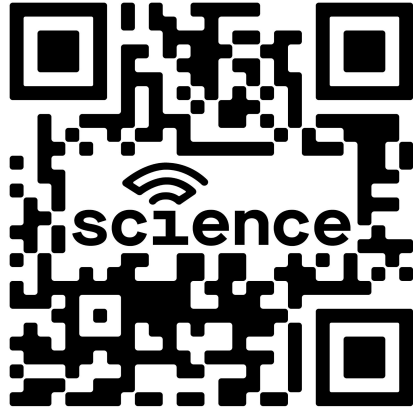


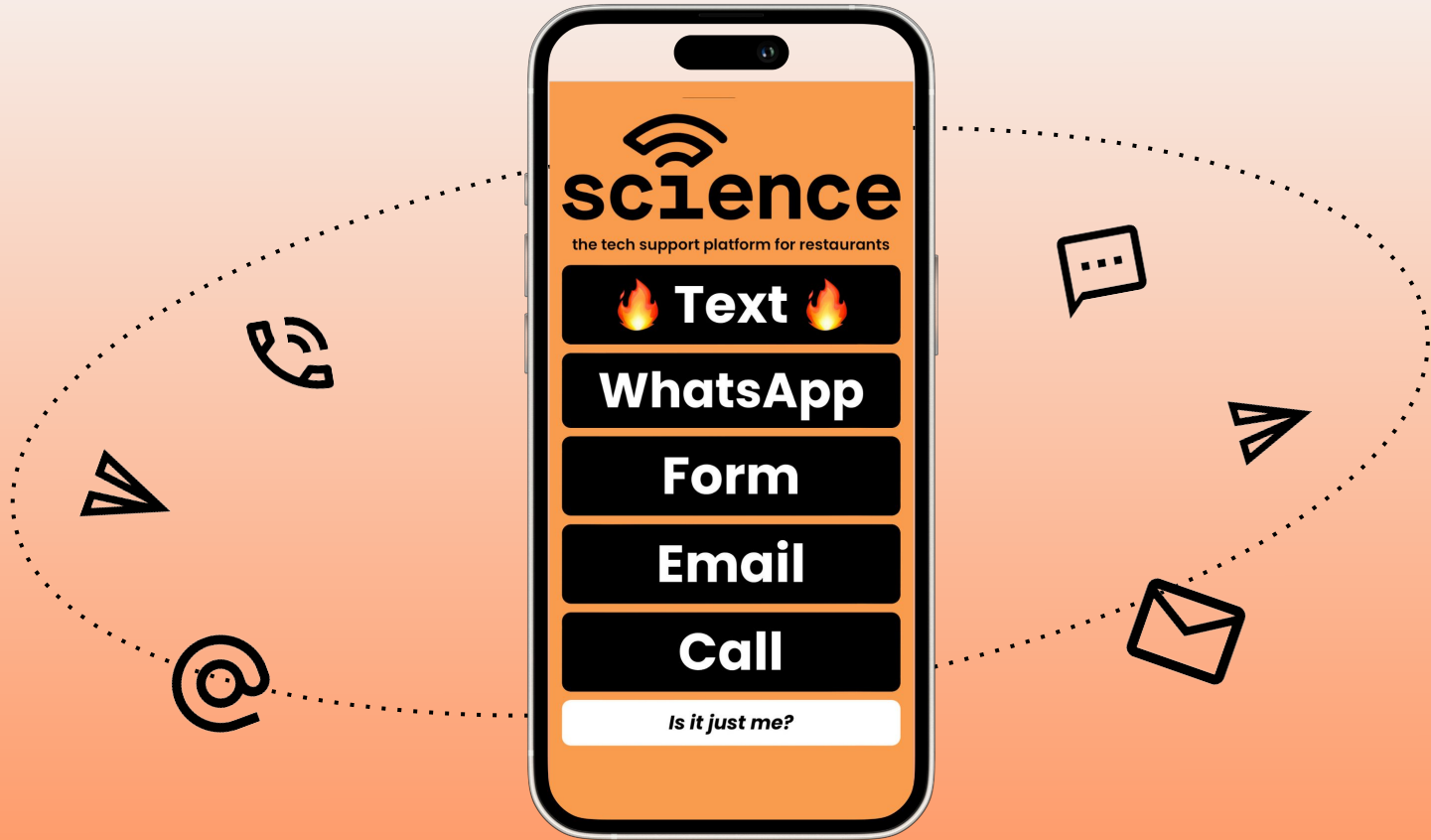
No more vendor finger pointing!
No more point-solutions!



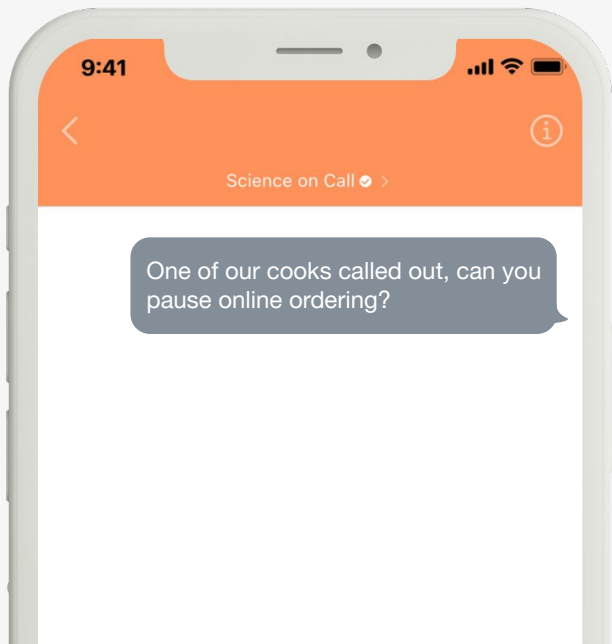
Finally, a **holistic** solution
that **efficiently solves** technology
challenges so you can **maximize uptime.**

Just scan this QR code...





Our single solution solves thousands of problems



Please pause online ordering until 5pm

Can you reset my email password?

Our wifi isn't working

Please 86 mushrooms from all menu items

The kitchen printer stopped working



Our product design philosophy is to remove friction through technology

Instantaneous Information

Searching for information is costly...A McKinsey report found that “employees spend 1.8 hours every day—9.3 hours per week, on average—searching and gathering information”

Personalize Accuracy

Our experts curate restaurant specific and technology focused knowledge bases to ensure accurate information is available to decrease time to resolution and increase first time resolution rates

Drive Action

We automate common tasks seamlessly through the platform to become an invaluable resource to our customers



We bring 50+ years in IT and restaurants



Andy Freivogel
Co-Founder & CEO



Luisa Castellanos
Co-Founder & COO



Ken Tsang
Co-Founder & CTO



Ayden Walker
Customer Success Lead



Francesca Aquino
VP Customer Experience



Flexible solutions to fit your operations

All modules include 24/7 multilingual support and omnichannel interactions

Operations

Take the headache out of working with your tech

- ✓ Menu Edits/86'ing
- ✓ Scheduled & unscheduled hours changes
- ✓ Password Resets
- ✓ Onboarding/Offboarding Employees

Tech & Networking

Keep your tech working using our proprietary knowledge base

- ✓ Hardware/Software Troubleshooting for your tech stack
- *pricing based on tech stack and required support

*Workplace – NEW

Leverage AI for employees to have information at their fingertips

- ✓ Employee policies
- ✓ Training manuals
- ✓ Operating manuals



Customers love Science on Call

“Rather than looking at a point solution for different technology tiers, we were able to utilize Science On Call to meet the full spread.”

Michael Stoddard, Vice President
of IT, **HTeaO**
BORN IN TEXAS 2009

“SOC isn’t just diagnosing tickets. They’re holistically embedded into our business and receiving all of the triggers that our internal team does.”

Greg LaFauci, Vice President, Information
Technology, **&pizza**